#### **QUARTERLY MONITORING REPORT**

DIRECTORATE: Health & Community

SERVICE: Culture & Leisure

PERIOD: Quarter 3 to period end 31st December 2008

## 1.0 INTRODUCTION

This quarterly monitoring report covers the Culture & Leisure Department first quarter period up to 31 December 2008. It describes key developments and progress against 'key' milestones and performance indicators for the service.

The way in which traffic light symbols have been used to reflect progress to date is explained in Appendix 6

It should be noted that this report is presented to a number of Policy and Performance Boards. Those objectives and indicators that are not directly relevant to this Board have been shaded grey.

#### 2.0 KEY DEVELOPMENTS

Proposals for implementing the Governments Free Swim programme for Under 16's and Over 60's have been approved by Executive Board and will be operative from April 2009. There will be no extra cost to the Council.

Tenders have been returned for the new Castlefields Community Centre. They are within budget, and a late spring start on site is anticipated.

A contract has been approved by Executive Board-Sub for the installation of Radio Frequency Implementation Devices for the refurbished Halton Lea Library. This is an advanced self-service issue system, but has huge advantages in stock management. It frees up staff to spend more time on customer care.

Catalyst Museum have been successful in a European Grant to support its educational programme.

## 3.0 EMERGING ISSUES

The management of the Registration Service and Bereavement Services will pass to Culture and Leisure in April 2009.

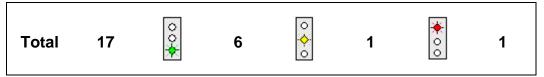
The Culture and Leisure Stakeholder Group have to produce the Outline Business Case for Building Schools for the Future in February/March

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2009.

Executive Board will consider options for future cemetery provision in February 2009.

## 4.0 PROGRESS AGAINST OBJECTIVES / MILESTONES

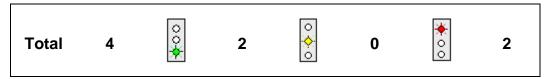


Satisfactory progress has been made for most milestones and in one instance it is expected that when the results of local survey information is known in quarter 4 the year end figure will show a satisfactory result. For further details please refer to Appendix 1.

#### 5.0 SERVICE REVIEW

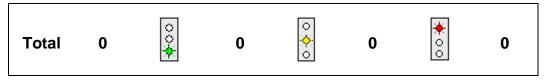
A project team has been convened to consider service provision to Older People following the CPA inspection. There will be a particular emphasis on intergenerational issues.

## 6.0 PROGRESS AGAINST KEY PERFORMANCE INDICATORS



Four key PIs have been reported for this quarter. For further details please refer to Appendix 2.

#### 6.1 PROGRESS AGAINST OTHER PERFORMANCE INDICATORS



No other indicators have been reported this quarter

#### 7.0 PROGRESS AGAINST LPSA TARGETS

Progress against LPSA targets 2 and 5 has been reported

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## 8.0 RISK CONTROL MEASURES

During the production of the 2008-09 Service Plan, the service was required to undertake a risk assessment of all Key Service Objectives.

Where a Key Service Objective has been assessed and found to have associated 'High' risk, progress against the application of risk treatment measures is to be monitored, and reported in the quarterly monitoring report in quarters 2 and 4.

### 9.0 PROGRESS AGAINST HIGH PRIORITY EQUALITY ACTIONS

During 2007/08 the service was required to undertake an Equality Impact Assessment. Progress against actions identified through that assessment, with associated High priority are to be reported in the quarterly monitoring report in quarters 2 and 4.

#### **10.0 APPENDICES**

Appendix 1- Progress against Objectives/ Milestones

Appendix 2- Progress against Key Performance Indicators

Appendix 3- Progress against Other Performance Indicators

Appendix 4- Progress against LPSA Targets

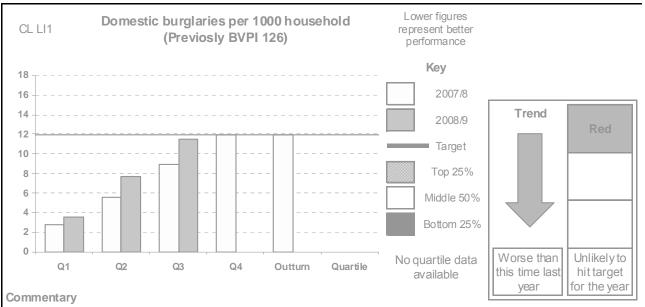
Appendix 5- Financial Statement

Appendix 6- Explanation of traffic light symbols

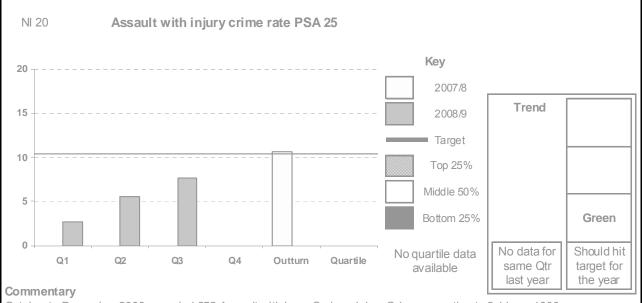
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| Service<br>Plan<br>Ref. | Objective  | 2008/09 Milestone   | Progress to date | Commentary   |
|-------------------------|--|---|------------------|--|
| CL1                     |  | Increase number of members in local sports clubs 125 by improving school to club links (Jan08-Dec08). Jan 2009  | * 00             | Active People survey actual results recorded decrease in club membership. Local proxy indicators outturn will be reported in quarter 4.  |
| CL 2                    | Increase the use of libraries, thereby encouraging literacy skills and quality of life opportunities.                | Develop plans for £1.3million upgrade of Halton Lea Library. Community Engagement Plan, Business Plan, Capital Plan to be submitted to Big Lottery, April 2008; work to commence on site Sept 2008. Consultation complete. Date Missing | •<br>•           | Phase 1 building work (Ground & 1 <sup>st</sup> floor) will be complete at the beginning of March with handover week beginning 2 <sup>nd</sup> March. Phase 2 (2 <sup>nd</sup> & 3 <sup>rd</sup> floors) will commence immediately with work on target to be complete by July 09. The first meeting of the Community History Steering Group has been held. Young Persons Steering Group to meet shortly. |
|                         |  | Hold 2 promotional campaigns to increase library membership (Sept08-Feb09). Feb 2009  | 00               | Membership campaign held during Oct/Nov which resulted in 20% more new members than the equivalent period last year actual numbers 1524. Voices Fun Day at Widnes Library. Wii day at Ditton Library.  |
| CL 3                    | Develop the arts product in Halton which will in turn improve quality of life, self-esteem and encourage new skills. | Produce Public Arts Strategy for Halton to provide a structure for future investment into Public Art. Sep 2008  | o<br><b>*</b>    | Draft produced. Presented to ELS & Urban Renewal PPB. To be ratified by Exec Board in February 2009.   |

| Service<br>Plan<br>Ref. | Objective | 2008/09 Milestone  | Progress to date | Commentary  |
|-------------------------|-----------|--|------------------|---|
|                         |           | Produce Arts Strategy for Halton which recognises cultures contribution to quality of life, health and economic regeneration. Sep 2008 | <b>⋄</b>         | Draft produced. Presented for comment to ELS PPB. To be adopted by Executive Board in March 2009. |
|                         |           | Obtain Green Flag for 8 sites in the Borough. Sep 2008   | <b>⋄</b>         | Green Flags obtained  |
|                         |           | Reduce the number of repeat victims of domestic abuse from the 07/08 baseline. March 2009.   | 0 0              | Cheshire Police data for Nov 08 shows 109 repeat victims. Target of 121 unlikely to be met.       |
|                         |           | Reduce longest waiting time for alcohol treatment from 16 to 12 weeks. March 2009.   | <u>*</u> 00      | Community Alcohol Team reports waiting list at 12 weeks in quarter 3. On target.                  |



During October to December 2008 Halton Area recorded 192 Domestic Burglaries equating to 3.84 per 1000 households giving a year to date figure of 11.5. Halton area is likely to complete year end above target of 11.97. An exceptional crime increase during Q3 2008 when compared to the same period during 2007 equating to a 20.8%. Peak volume were recorded during November 2008, however Operation FORTRESS 2 commenced on 13/10/08 and also continued maintenance of a "Border Patrol" on arterial routes in and out of Merseyside is imperative to contain and stop travelling criminal activities.



October to December 2008 recorded 252 Assault with Less Serious Injury Crimes equating to 2.11 per 1000 population. Year end below is likelt to be below target of 10.35 per 1000 population at 1220 crimes or 10.21 per 1000 population. If we compare Halton performance against MSCDRP up to November 2008 Halton area is positional 10th out of 15 and +0.230 per 1000 population above MSCDRP family average. When compared to all Cheshire CDRP's we are following a stable trend and are in line with our peers.

| Ref <sup>1</sup> | Description  | Actual 2007/8  | Target<br>08/09 | Quarter<br>3 | Progress | Commentary  |
|------------------|--|----------------|-----------------|--------------|----------|---|
| NI 8             | % of adult population (16+) participating in sport each week | 20.2<br>(2006) | 22.02           | 18.5         | *00      | This is a disappointing outturn for Halton indicating a reduction in participation. The survey sample was only 500 compared to 1000 when the survey was conducted in 2006. Local evidence collected through targeted intervention and Leisure Facility usage does not show a reduction but rather an increase. For example there has been over 1% year on year visit across Councils Leisure Facilities and an increase in Club Live membership Sept 07 compared to Sept 08 of 253. Most noticeable increase at KLC due to moving the Gym to a larger room. New facilities have opened i.e. 2 ATPs, Tennis Centre & Athletics track all indicating increase in participation. |
| <u>NI 17</u>     | Perception of Anti<br>Social Behaviour                       | 35%            | 32%             | 24.3%        | 00       | Significant reduction, Anti Social Behaviour strategy fully operative   |

# The following Key Performance Indicators are not being reported this quarter: -

**CL L14** % Overall satisfaction of Library Users (Previously BVPI 118c); Data not yet available from Place Survey

**CL L15** % of residents not satisfied with Sport and Leisure; Data not yet available from Place Survey

**NI 9** % of adult population (16+) say they have used their public library service during the last 12 months; Data not yet available

**NI 10** % of adult population (16+) who have visited a museum or gallery at least once in the past 12 months; Data not yet available

NI 11 % of adult population (16+) that have engaged in the arts at least 3 times in the past 12 months.

**NI 30** Re-offending rate of prolific and priority offenders Data not yet available

**NI 33** Arson incidents Data not yet available

|   | Indicator   | Baseline               | Target                 | Perform<br>07/08 | Perform<br>08/09<br>Q3 | Traffic<br>light | Commentary  |
|---|---|------------------------|------------------------|------------------|------------------------|------------------|---|
| 3 | The percentage of adults in Halton participating in at least 30 minutes moderate intensity sport and active recreation (including recreational walking) on 3 or more days a week, as measured by Sport England's Active People survey | 19.62<br>(Nov<br>2006) | 20.60<br>(Nov<br>2009) | N/A              | 18.5                   | **               | This is a disappointing outturn for Halton indicating a reduction in participation. The survey sample was only 500 compared to 1000 when the survey was conducted in 2006. Local evidence collected through targeted intervention and Leisure Facility usage does not show a reduction but rather an increase. For example there has been over 1% year on year visit across Councils Leisure Facilities and an increase in Club Live membership Sept 07 compared to Sept 08 of 253. Most noticeable increase at KLC due to moving the Gym to a larger room. New facilities have opened i.e. 2 ATPs, Tennis Centre & Athletics track all indicating increase in participation. |
| 5 | Reducing the harm caused by drug misuse:  1. The number of individuals in Halton who are in contact with structured drug treatment services.  | 604<br>(2004/5)        | 790<br>(2008/9)        | 864              | 678                    | o<br><b>♦</b>    | Figures provided by National Drug Treatment Monitoring System in November 2008.   |

| Indicator  | Baseline        | Target          | Perform<br>07/08 | Perform<br>08/09<br>Q3 | Traffic<br>light | Commentary     |
|--|-----------------|-----------------|------------------|------------------------|------------------|----------------|
| 2. The percentage of individuals in Halton starting treatment who are retained in treatment for over 12 weeks. | 80%<br>(2004/5) | 88%<br>(2008/9) | 86%              | 72%                    | o<br><b>♦</b>    | NDTMS Nov Data |

#### **Cultural & Leisure Services**

## Revenue Budget as at 31st December 2008

|                        | Annual  | Budget  | Actual  | Variance    | Actual    |
|------------------------|---------|---------|---------|-------------|-----------|
|                        | Revised | To Date | To Date | To Date     | Including |
|                        | Budget  |         |         | (overspend) | Committed |
|                        |         |         |         |             | Items     |
|                        | £'000   | £'000   | £'000   | £'000       | £'000     |
| Evnanditura            |         |         |         |             |           |
| <u>Expenditure</u>     |         |         |         |             |           |
| Employees              | 4,316   | 3,209   | 3,203   | 6           | 3,203     |
| Grounds Maintenance    | 2,727   | 0       | 0       | 0           | 0         |
| Premises Support       | 794     | 0       | 0       | 0           | 0         |
| Other Premises         | 638     | 433     | 452     | (19)        | 656       |
| Book Fund              | 261     | 174     | 168     | 6           | 169       |
| Hired & Contracted     | 576     | 374     | 383     | (9)         | 458       |
| Promotions             | 151     | 114     | 105     | 9           | 169       |
| Other Supplies & Serv. | 1,683   | 1,016   | 1,015   | 1           | 1,277     |
| Transport              | 56      | 42      | 39      | 3           | 39        |
| Leisure Mgt. Contract  | 1,340   | 894     | 896     | (2)         | 896       |
| Grants                 | 609     | 525     | 523     | 2           | 523       |
| Other Agency           | 119     | 48      | 50      | (2)         | 50        |
| Asset Charges          | 1,720   | 0       | 0       | 0           | 0         |
| Support Services       | 1,837   | 0       | 0       | 0           | 0         |
| Total Expenditure      | 16,827  | 6,829   | 6,834   | (5)         | 7,440     |
|                        | ·       |         | •       |             | ,         |
| Income                 | 110     | 07      | 0.7     | 0           | 0.7       |
| Sales                  | -116    | -87     | -87     | 0           | -87       |
| Fees & Charges         | -581    | -473    | -486    | 13          | -486      |
| Rents                  | -18     | -13     | -17     | 4           | -17       |
| Support Recharges      | -1,067  | 0       | 0       | 0           | 0         |
| Grant Funding          | -399    | -129    | -125    | (4)         | -125      |
| Reimbursements         | -2,182  | -1,953  | -1,955  | 2           | -1,955    |
| Total Income           | -4,363  | -2,655  | -2,670  | 15          | -2,670    |
| Net Expenditure        | 12,464  | 4,174   | 4,164   | 10          | 4,770     |

## Comments on the above figures:

In overall terms revenue spending to the end of guarter 3 is below the budget profile.

The "Other Premises Costs" budget heading is currently showing expenditure £19,000 below the budget profile, and expenditure on energy costs will need careful monitoring. In particular, expenditure on gas and electricity costs are anticipated to be significantly higher in the later stages of the year, partly as a result in an increase in the contract prices, and partly as a result of seasonal trends. Remedial action may be needed to ensure a balanced budget is achieved. It should be noted that expenditure on utility costs were £40,000 above budget in the previous financial year.

The overachievement of fees and charges income is primarily related to the Brindley Arts Centre. Income is above target for the first three quarters, although it cannot be assumed that a similar trend will continue for the remainder of the year. However, comparison with the previous year's income profile suggests a favourable outturn.

At this stage it is anticipated that overall revenue spending will be in line with the Departmental budget by the end of the financial year.

Cultural & Leisure Services

<u>Capital Projects as at 31st December 2008</u>

|   | 2008/09<br>Capital<br>Allocation<br>£'000 | Allocation<br>To Date<br>£'000 | Actual<br>Spend<br>To Date<br>£'000 | Allocation<br>Remaining<br>£'000 |
|---|---|--------------------------------|-------------------------------------|----------------------------------|
| Show Pitches                                | 27  | 0                              | 7                                   | 20                               |
| Improvements To                             | 30  | 0                              | 0                                   | 30                               |
| Pavilions/Changing Facilities               | 50  | 0                              | 0                                   | 50                               |
| Skate Park Halton Lea Library Refurbishment | 1,140                                     | 612                            | 269                                 | 871                              |
| Multi Use Games Areas                       | 60  | 012                            | 209                                 | 60                               |
| Electronic Access Bollards - Parks          | 72  | 0                              | 0                                   | 72                               |
| Lewis Carrol HLB                            | 50  | 0                              | 0                                   | 50                               |
| Runcorn Town Hall Park                      | 50  | 0                              | 9                                   | 41                               |
| Improvements To Allotments                  | 65  | 35                             | 12                                  | 53                               |
|   |   |                                |                                     |                                  |
|   | 1,544                                     | 647                            | 297                                 | 1,247                            |

## **Cultural & Leisure Services**

# WNF, External or Grant Funded Items as at 31st December 2008

|                                     | Annual<br>Revised<br>Budget | Budget<br>To Date | Actual<br>To Date | Variance<br>To Date<br>(overspend) | Actual<br>Including<br>Committed |
|-------------------------------------|-----------------------------|-------------------|-------------------|------------------------------------|----------------------------------|
|                                     | £'000                       | £'000             | £'000             | £'000                              | Items<br>£'000                   |
| Priority 1: Healthy Halton          |                             |                   |                   |                                    |                                  |
| Sports Partnership                  | 60                          | 45                | 30                | 15                                 | 41                               |
| Health & Physical Activity          | 39                          | 29                | 29                | 0                                  | 31                               |
| In Pursuit Of Sport                 | 72                          | 54                | 0                 | 54                                 | 0                                |
| Enhanced Sports                     | 75                          | 56                | 8                 | 48                                 | 9                                |
| Sub Total                           | 246                         | 184               | 67                | 117                                | 81                               |
| Priority 3: Children & Young People |                             |                   |                   |                                    |                                  |
| Vikings In The Community            | 50                          | 37                | 25                | 12                                 | 25                               |
| Sub Total                           | 50                          | 37                | 25                | 12                                 | 25                               |

| Priority 4: Employment          |       |     |     |     |     |
|---------------------------------|-------|-----|-----|-----|-----|
| Learning & Skills               |       |     |     |     |     |
| Citizen's Advice Bureau         | 68    | 51  | 36  | 15  | 36  |
| Sub Total                       | 68    | 51  | 36  | 15  | 36  |
| Priority 5: Safer Halton        |       |     |     |     |     |
| Youth Splash                    | 171   | 128 | 103 | 25  | 126 |
| Blue Lamp                       | 485   | 364 | 121 | 242 | 121 |
| Alcohol Harm Reduction          | 42    | 31  | 18  | 13  | 24  |
| Domestic Violence               | 100   | 75  | 45  | 30  | 68  |
| Increased Drug Treatment        | 26    | 20  | 20  | 0   | 26  |
| Prolific & Persistent Offenders | 37    | 28  | 9   | 19  | 9   |
| Positive Futures                | 25    | 19  | 19  | 0   | 19  |
| Sub Total                       | 886   | 665 | 335 | 329 | 393 |
|                                 | 1,250 | 937 | 463 | 473 | 535 |

# Comments on the above figures:

Regular monitoring reports are sent to the Local Strategic Partnership (LSP) in respect of all LSP projects and any areas of concern are dealt with throughout the year by the LSP support team and individual project managers. Some variances against the budget to date are expected, as the LSP have deliberately over-programmed in order to ensure that the full allocation of Working Neighbourhoods Fund grant is spent during the year.

The traffic light symbols are used in the following manner:

### Objective

## **Performance Indicator**

#### <u>Green</u>



Indicates that the objective Indicates that the target is within achieved the appropriate timeframe.

on course to be on course to be achieved.

#### **Amber**



Indicates that it is unclear Indicates that it is either at this stage, due to a lack unclear at this stage or of information or a key too early to state whether milestone date missed. whether objective will be achieved within the appropriate timeframe.

being the target is on course to the be achieved.

#### Red



Indicates that it is highly Indicates that the target likely or certain that the will not be objective will not achieved within appropriate timeframe.

achieved be unless there is an the intervention or remedial action taken.